

Sr Mgr. Process Improvement

Barrister Global Services Network Inc. is seeking a dynamic, team oriented and result driven Sr. Mgr. Process Improvement Engineer. The ideal candidate will represent the entire business, and makes a positive impact with every customer, vendor, and employee.

A successful candidate will be able to interface with multiple teams and communicates frequently with clients on updates, information, concerns, and suggestions. You will establish a deep relationship with clients by understanding their business objectives, and furthermore provide exemplary support as their primary contact at Barrister Global Services Network Inc.

Company culture is essential for Barrister, and you will not thrive in this environment unless you can adapt to change quickly, work in a non-structured team environment, and can work projects from start to finish. A successful candidate will be able to work in a fast-paced team environment and has the capability to take initiative if they see a gap; meaning someone who can seek out issues and tackle those issues while owning the complete process.

What You'll Do:

In this role, you would lead organizational process improvement projects focused on productivity, efficiencies, elimination of waste and the ideal Customer experience. You would utilize your knowledge and skills to obtain the necessary information and data to define, analyze, improve and control business processes that touch multiple departments and organizations. You would be responsible as well for the oversight and implementation of Service Delivery projects and development expenses associated with each project and you would be expected to ensure that all projects comply with relevant laws, policies, and regulations.

Given the breadth of the organization, with multiple locations across the U.S., from time to time you would be expected to travel to these sites to engage with business leaders and their respective teams to ensure comprehensive and timely execution of projects. In this role, you would have 2 direct reports; three employees: Manager of Business Operations Technology, Business Analyst and Compliance Administrator.

You would execute projects, serving as the Project manager and Process Engineer. You will be held accountable to meet and/or exceed performance and fiduciary targets and to deliver completed projects on schedule, which from time to time or as business dictates will require longer work weeks, extended hours or additional travel.

As a Barrister Global Services Network Inc. Sr. Mgr. Process Improvement Engineer you'll play a crucial role in the management of our company. You'll work to build local brand and foster an impeccable reputation within the local, regional, and national Information Technology Community.

Who You Are:

- Bachelor's Degree - Engineering, Finance, Accounting, I.T. or other related technical degrees.
- 8 year's work experience in your related field of study or similar studies.
- Demonstrated experience in leading process improvement projects.
- 6 Sigma Green Belt certified or "Lean" certified, having completed projects which yielded \$1M or more ROI.
- Strong knowledge and experience in the use of statistical and analytical tools such as Mini-Tab, Excel, Visio or similar tools.
- Strong analytical and problem-solving skills.
- Demonstrated leadership skills.
- Strong communication skills with the ability to communicate at multiple levels, including senior management levels.
- Demonstrated experience in streamlining workflows and work groups, including restructuring of organizations, roles or business processes.
- Strong experience in the ability to query, organize and analyze large volumes of data.
- Demonstrated ability to implement and communicate business changes effectively.
- A high level of experience in creating and delivering Power Point presentations and Visio process flows.

Preferred Qualifications

- Master's degree - Engineering, Finance, Accounting, I.T. or other related technical degrees.
- Prior P&L experience
- Prior Managerial or Supervisory experience.
- Black Belt certified with demonstrated experience leading process improvement initiatives or teams.
- Prior experience having worked for a Major Appliance manufacturer or Consumer Electronics manufacturer.
- Project management experience.
- Prior experience in working with legal to draft vendor agreements.